



College of Physicians and Surgeons of British Columbia

2014-2017 Strategic Plan

Public protection through effective regulation

The College of Physicians and Surgeons of British Columbia is pleased to launch its three-year strategic plan which focuses on quality assurance, enriched partnerships and organizational efficiency. The plan will help the College deliver on its mandate of public protection through effective regulation of the medical profession.

The College's three-year strategic plan was developed by the Board, with input and feedback from physicians, health authorities, government, members of the public, staff and other health partners. Their ideas and perspectives are reflected in this plan.

Our Values

The College has a legislated duty to serve and protect the public. It must establish and administer registration, inquiry and discipline procedures that are **transparent, objective, impartial** and **fair**.

Aligned with these duties, the following core values guide the College in its mission:

ACCOUNTABILITY

Through objective and transparent processes, we acknowledge and assume full responsibility for the actions we take and the decisions we make. We are committed to reporting openly to the public, including conducting open portions of our board meetings.

JUSTICE

We conduct our business in a manner that promotes equity, due process and truth, and supports individual rights and liberties within the rule of law.

INTEGRITY

Our behaviours, actions and outcomes consistently reflect our foundational beliefs in honesty, respect, compassion and trust.

COLLABORATION

We share knowledge and work together with each other and our partners (government, health authorities, academic institutions, medical and health regulatory organizations) to protect patient well-being and serve the greater needs of the community.

Goal 1

GUIDING PRINCIPLE

Quality assurance is an integral component of the work of the College. Quality standards and measures are embedded in all core areas of the College.

Enhance and expand quality assurance activities to ensure physicians remain competent throughout their careers

OBJECTIVE 1

In partnership with BC's health authorities, develop and implement a province-wide physician performance enhancement framework to ensure that physicians meet high standards of practice throughout their professional lives.

OBJECTIVE 2

Prioritize scheduled practice reviews of those physicians who are in the later stage of their careers, and who work in isolated or solo practice settings.

OBJECTIVE 3

Provide support to BC's health authorities and the Ministry of Health to ensure a practice ready assessment (PRA) program is developed and implemented for foreign-trained general practitioners and specialists.

Goal 2

GUIDING PRINCIPLE

Effective, collaborative relationships with physician, health and community partners are paramount to ensure patients are safe and protected from harm.

Enhance communication and engagement with key partners

OBJECTIVE 1

Promote public awareness of the important role that regulation plays in the safe delivery of health care.

OBJECTIVE 2

In partnership with BC's health authorities and the Ministry of Health, review and make recommendations to amend existing legislation so that it reflects modern-day realities and enables improved sharing of information.

OBJECTIVE 3

Develop and implement a multi-year plan to promote transparency and build stakeholder awareness of the College's accreditation programs' duties and responsibilities in establishing and upholding standards for the delivery of safe diagnostic and medical/surgical services.

OBJECTIVE 4

Enable ease of access to relevant information and data that describes the work, activities and outcomes of the College's core regulatory functions.

Goal 3

Enhance organizational efficiency through renewed business processes and improved technology

GUIDING PRINCIPLE

Regulatory excellence requires high-functioning supports in information technology, business processes and human resources.

OBJECTIVE 1

Implement efficient and effective information technology to optimally support and integrate all College departments, programs and functions.

OBJECTIVE 2

Implement a secure electronic document management system for board and committee resources and materials.

OBJECTIVE 3

Continue to automate core business processes by enabling self-serve functionality on web-based platforms (e.g. the national Application for Medical Registration).

OBJECTIVE 4

In partnership with the Federation of Medical Regulatory Authorities and other provincial colleges, define and implement best practices in governance, registration, complaints, discipline and accreditation processes.

Our Mission



Serving the public through excellence and professionalism in medical practice

Our Future

The College Board has made operational efficiency a top priority and committed the necessary resources to transition the College to an electronically enabled organization within five years. The ultimate objective of this renewal is to ensure that the College has the most productive technology, processes and people to deliver on its mandate of public protection.

